

We'll continue to share regular updates with everyone across all four blocks about the regeneration of Four Courts. Remember, we're here to help. If you have any questions or need support, please just ask.

BED BUG TREATMENT UPDATE

We remain committed to breaking the cycle of bed bugs at the Four Courts. However, to achieve long-term success we still need the support of all residents.

We've had a low engagement rate from the first round of block bed bug treatments. After a high percentage of residents requested that we approach the issue with a block-wide treatment, our contractors have been unable to book in or gain access to a number of homes.

We're, therefore, currently revisiting the idea of heat treatment. We'll be trialling this treatment across three homes over the next few weeks. We'll keep you updated on the outcome of these treatments, along with feedback from the residents.

Meanwhile, if you have bed bugs, please let us know straight away. Treatment is currently free, although this may change in the future. If you live in Kennedy Court or Churchill Court, please call **0300 303 1066**. If you live in Bevin Court or Roosevelt Court, please speak to your Scheme Housing Officer.

ESTATE DAY

We're committed to keeping your home safe, well-maintained, and comfortable. That's why our teams will be back at Four Courts for a dedicated estate day on Friday 16 January.

The Four Courts Steering Group asked for an estate walkaround, so we'll be doing this with our Housing, Repairs and Estate Teams.

We'll also be working with our contractors to complete outstanding repairs, and we'll provide skips so you can dispose of unwanted items free of charge. Please keep reporting any issues, whether inside your home or in shared areas.

NEW HOME FOR JOHN

John is one of the residents who has recently moved out of Bevin Court – and he's delighted with his new home in Hastings.

He spoke highly of the support he received from Southern Housing's Penny (Resettlement Officer), saying nothing was ever too much trouble.

John said:

"I was packed and ready to go. Penny and the team made sure the whole process was smooth. I couldn't fault them – they were wonderful. One of my priorities was having a proper shower. Originally, the house just had a bath with a shower hose attached, but Penny arranged for an electric shower to be fitted before I moved in. She was brilliant, it was all done and ready for me."

John had lived in Bevin Court for some time and says he'll miss the community spirit there.

He added:

"The property I've got now is much better than what I used to have. It's peaceful and quiet, and I really like that I can come home, shut my own front door. That's what I wanted. I've even got a back garden, and the cats love it!"



KENNEDY COURT AND CHURCHILL COURT

If you're living in Kennedy Court or Churchill Court, it's unlikely you'll need to move home until 2031 at the earliest.

However, if you live in either of these blocks and your home is no longer suitable for your needs, you can make a housing application to the local authority to join the housing register. Let us know if you need support to do this.

Whatever you decide, we're here to support you every step of the way.



CHURCHILL COURT CAR PARK

On Monday 1 December, the car park behind Churchill Court will be closed for surveyors from 8am to 5pm. Please use the other end of the car park.

MEET OUR REGENERATION TEAM

Come and meet the Regeneration Team at Kennedy Court on **Thursday 4 December** between **11am and 3pm**. It's a chance to ask questions, raise concerns, or just have a chat about the project.



A MESSAGE FROM A NEW MEMBER OF THE FOUR COURTS STEERING GROUP (FCSG)

When Southern Housing were searching for members to be on the FCSG, it was a no-brainer for me, I had to put my name forward.

Why? I wanted to make sure that all residents could input into this group and be represented. Also, I wanted to hear from the horse's mouth as they say, to the shaping on the regeneration, which affects all of our futures.

Is my voice being heard? Yes. We have challenged Southern Housing and the Resettlement Officer in making initial decisions on the development stage by stage.

Rumours. Since it's been announced the Four Courts were going to be demolished, there have been many rumours which are worrying to many residents. When these rumours have been heard we can ask Southern Housing - are these fact or fictional. Most have been just that, not facts.

If I was to send any message to all of you reading this it would be: It's important, more than ever, for all residents to read the newsletter, as it's about your future.

RESIDENT STEERING GROUP

The Four Courts Steering Group is your opportunity to have your say in shaping the regeneration project. We'd love more residents to get involved, especially families.

To find out more, please email four.courts@southernhousing.org.uk or speak to a member of the Regeneration Team at the monthly drop-ins at Kennedy Court. Bevin Court and Roosevelt Court residents can let their Scheme Housing Officer know, who will pass on their details.

THE NEXT NEWSLETTER

We'll continue to email your newsletter each month. The December edition will arrive slightly earlier on 17 December to allow for Christmas.

You can also find it:

- ✓ On the noticeboards in the communal areas
- ✓ On your dedicated webpage www.southernhousing.org.uk/fourcourts

Please make sure your contact details are up to date in your Online Account.

If you'd like to continue receiving a printed copy, please let us know at the drop-in at Kennedy Court on **Thursday 4 December** or by email at four.courts@southernhousing.org.uk



FIRE SAFETY AND SECURITY

We remain in close contact with East Sussex Fire and Rescue Service following recent fires at the Four Courts. Although these were small fires and nobody was injured, we understand how worrying it is when incidents like this happen.

We'll continue to do everything we can to ensure all residents are safe in their building. From the beginning of December, we're also introducing security patrols at Churchill Court and Kennedy Court. We'll continue to keep this under review while we monitor the situation.

We remind all residents not to let anybody in your building unless you're expecting visitors. Please be aware of people 'tailgating' to gain entrance to your block and don't give out the entrance codes to anybody outside of your household. Contractors and carers should already have entrance codes.

Communal areas shouldn't be obstructed, for example storing pushchairs or scooters in halls. Talk to your neighbours if walkways are blocked and report to us if action is needed. And finally, bin store gates should be closed and secured after use.

If you've any concerns about fire safety, please let us know by calling **0300 303 1066**.

BEVIN COURT LATEST FIGURES

There are
96
homes in
Bevin Court

47
residents
have moved
out

10
moves
are in
progress

ANTI-SOCIAL BEHAVIOUR

The quickest and easiest way to report anti-social behaviour remains your Online Account. There are a number of other ways to get in touch: www.southernhousing.org.uk/contact-us

If the incident is serious or life-threatening, call **999** immediately. If it involves a crime that isn't an emergency, please call **101**.

Please continue to let us know about any incidents you've reported to the police so we're aware and can work in partnership with the police to resolve.

Sussex Police are holding a community meeting for Hollington residents from **5pm to 6pm on Thursday 4 December** at the Four Courts Wellbeing Hub. This is a chance to raise your concerns with the police. You can find more details on their website:

www.sussex.police.uk/area/your-area/sussex/hastings/hollington/meetings-and-events/top-reported-crimes-in-this-area



GETTING IN TOUCH WE'RE HERE TO HELP

There are a number of ways you can reach us:

 Call us on **0300 303 1066** and ask to speak to one of the Four Courts Team

 Email us about the regeneration: four.courts@southernhousing.org.uk

 A dedicated web page for all the updates: www.southernhousing.org.uk/fourcourts

 A WhatsApp channel you can follow: [southernhousing.org.uk/4CWA](https://www.southernhousing.org.uk/4CWA)