

FOUR COURTS NEWSLETTER

MARCH 2025



Since announcing our redevelopment and regeneration plans on 18 February, we've had a positive response from the majority of Four Courts residents, along with key partners like the Leader of Hastings Council.

We understand that change can be difficult, particularly for those of you who have lived in your homes for many years.

We know there's a strong sense of community at the Four Court and we recognise why some residents remain anxious about where they'll be moving to.

That's why we'll continue to work closely with all residents at the Four Courts to provide ongoing support and financial assistance.

Remember, we remain here to help in any way we can. We want to support you and would encourage you to contact us if you've any concerns. You'll find our contact details on the second page.

"After the initial shock of receiving the letter, everybody I've spoken to has been pleased and impressed with what they've seen. There may well be individual concerns, but we feel these are all things Southern Housing will be able to deal with. The communication couldn't have been more clear and concise."

Raymond Liff,
Roosevelt Court resident

SUPPORTING YOU EVERY STEP OF THE WAY

Thank you to everybody who attended our presentation and drop-in sessions just over a week ago.

We'd like to reassure you that, together, we'll work to find a home that meets your needs.



REMEMBER

You'll be entitled to a statutory Home Loss Payment. This amount is currently **£8,100**. We've gone above the statutory requirement and will be paying this to all residents at the Four Courts. You'll receive this payment for the loss of your home and it'll be paid within one month of signing your new agreement.

In addition, we'll cover disturbance costs, such as mail redirection and appliance disconnections/reconnections. And we'll cover the normal costs associated with moving home, including removals.

Our aim is to find you a permanent new home that meets all your needs. We will take account of your preferences to move back to the redeveloped site, if you wish.

WHAT'S HAPPENING NEXT?

We're looking forward to meeting our Bevin Court residents as we begin their one-to-one meetings from today (Monday 3 March).

All residents at Bevin Court have been allocated a dedicated resettlement officer and would've now received a letter with an appointment time. These appointments will be held over a two-week period.

This is an opportunity to discuss your concerns, housing needs and preferences.

Our immediate focus remains on Bevin Court. We aim to support all Bevin Court residents in finding a suitable social housing home by March 2026. Roosevelt Court residents will have a dedicated Resettlement Officer in Spring 2026, with Churchill Court and Kennedy Court receiving a dedicated Resettlement Officer in Spring 2027.



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MYTH BUSTING

We want to tackle some of the rumours since our announcement which are untrue. We know moving home can be unsettling, which is why it's important we stop any incorrect information which causes more anxiety.

"We've heard you're going to stop repairs?"

This is not correct. We will continue to provide all day-to-day services, including maintenance and repairs, while you remain in your home. Please report any repair issues to us. Our next Estate Action Day at the Four Courts is still planned for June 2025.

"You're not going to have enough homes for everyone"

We're the largest social landlord in Hastings and regularly have vacant homes that become available throughout our stock. Bevin and Roosevelt are both independent living schemes. Vacancies arise more frequently in independent living than in family housing. This will help facilitate the rehousing of residents from Bevin and Roosevelt Courts. We're working in close partnership with Hastings Borough Council, and we've allowed a significant amount of time to find alternative homes for everyone.

"I won't get a say in where I move"

This is untrue. Your dedicated Resettlement Officer will discuss your housing preferences with you and work to find a home that meets your needs. We also understand the importance of staying in familiar surroundings, and for some, the need to stay close to family and friends.

SHAPING THE FUTURE

We want current Four Courts residents to be central in helping us deliver the future of the neighbourhood. We'll do this by setting up a resident steering group that will influence the design and delivery of the new development, and scrutinise our performance.

There will also be opportunities for the wider Four Courts community to be involved at future stages of the project.

If you're interested in being part of the steering group, please email **four.courts@southernhousing.org.uk** with your name and address. Alternatively, you can call **0800 121 60 60**. Bevin Court and Roosevelt Court residents can let their scheme manager know, who will pass on their details.

We will respond to all interested residents by Friday 14 March.

GETTING IN TOUCH

WE'RE HERE TO HELP

Do you have any further questions? We would encourage you to contact us if you've any concerns. We remain here to support you.

There are a number of ways you can reach us:

 Please call us on **0800 121 60 60** and ask to speak to one of the Four Courts Team

 We've a dedicated email address **four.courts@southernhousing.org.uk**

 We've set up a dedicated web page where we'll be providing all the updates: **www.southernhousing.org.uk/fourcourts**



Scan the QR code to visit the web page.

*Your next newsletter will be sent by **31 March**