

FOUR COURTS NEWSLETTER

30 APRIL 2025



We know how important it is to keep you updated on the regeneration plans. That's why we'll continue to share regular updates with everyone across all four blocks.

We're here to help – if you've any questions or need support, please just ask.

Remember, we've set up a dedicated webpage where we're adding answers to your most frequently asked questions: www.southernhousing.org.uk/fourcourts

MYTH BUSTING AND FACT CHECKING

"We've heard everybody needs to move out of their home by the time you start construction in 2028."

We plan to support all Bevin Court residents to move out by March 2026, with Roosevelt Court planned for March 2027. Churchill Court and Kennedy Court will then follow, with residents being supported to move out by March 2028. We're on track to reach these targets, however, the dates given are subject to finding suitable homes. Residents of Churchill Court and Kennedy Court may have the option to move into the new homes at Four Courts, if that's what they'd prefer. However, as it may be several years before all the new homes are ready, some residents might choose to move to a different home sooner instead.

We also want to make sure you're getting the facts – and to help tackle any misinformation that might cause unnecessary worry. If you're unsure about anything, please get in touch. We're always happy to chat and clear things up.

"You've 'cherry picked' residents to join the new Four Courts steering group."

This is untrue. The steering group is open to all residents to join. We've advertised details in your newsletter and on your dedicated web page. We have a cross section of residents from all four blocks who have expressed an interest in being part of the newly formed group. We continue to look for residents who'd like to be a part of the steering group. You'll find details in this newsletter on how you can still register your interest to join.

"We've heard you're planning to demolish Royal Terrace in St Leonards. So why are you moving some Four Courts residents there?"

We can categorically say this is **completely untrue** and we've no idea where this rumour has come from.

NEW FOUR COURTS WHATSAPP CHANNEL

Want to get the latest news about the Four Courts instantly to your mobile phone?

We've launched a WhatsApp Channel especially for Four Courts residents.



We'll use it to share important updates and urgent news. It's quick and easy to join. Just visit southernhousing.org.uk/4CWA or scan the QR code.

This is a broadcast-only channel, which means you won't be able to reply, and other residents won't see your number or personal details. Only Southern Housing can post messages, helping to ensure the information you get is accurate and relevant.

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POST BOXES

We've now placed post boxes in the main entrance of each of the Four Courts buildings. You can use these to share any thoughts, concerns or questions you have about the regeneration.



We'll collect the responses each week and aim to respond within ten working days from collection. You must leave your contact details on the feedback form if you'd like us to get back to you.

These feedback boxes are for regeneration queries only. For anything else, including repairs, please call us on **0800 121 60 60**. Our team is available Monday to Friday, 9am to 5pm. Outside of these hours, we offer an emergency-only service. A feedback form is attached to this newsletter, or you can download one from www.southernhousing.org.uk/fourcourts

COME AND HAVE A CHAT WITH US!

Our Regeneration Team will be based in the Kennedy Court office once a month. It's a chance for you to drop in, ask questions and chat with us about the regeneration plans.

The next drop-in session is on Tuesday 6 May, from 11am to 3pm.

We'll be holding these sessions during the first week of each month.

We'll always confirm the date in this newsletter and on our new WhatsApp channel, about a week before each session.



RESIDENT STEERING GROUP

We've had a strong response from residents interested in joining the Four Courts resident steering group.

There will be more opportunities to get involved, so if you'd like to take part, please visit www.southernhousing.org.uk/FCSG or email four.courts@southernhousing.org.uk

You can also speak to a member of the Regeneration Team at the monthly drop-ins at Kennedy Court.

Bevin Court and Roosevelt Court residents can let their scheme manager know, who will pass on their details.

EVERYONE DESERVES TO FEEL SAFE AT HOME

We want everyone to feel safe in their home and local community. If anti-social behaviour is affecting your quality of life, our trained teams are here to help.

We'll listen, offer advice and work with you to deal with the problem.

You can report anti-social behaviour by calling us on **0800 121 60 60**

If the incident is serious or life-threatening, please call **999** immediately and speak to the emergency services.

If the incident involves a crime not requiring an emergency response, please call **101**

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INFORMATION FOR BEVIN COURT RESIDENTS

RESIDENTS MOVE INTO NEW HOMES

Our Resettlement Team is continuing to work closely with Bevin Court residents. We can confirm three residents have now moved into their new home.

We recently held a residents' meeting on Wednesday 16 April to share updates, provide information about the ongoing works, and listen to any concerns.

If there's anything you'd like to discuss, please get in touch with your dedicated Resettlement Officer – we're here to help.

WATER MAINS WORKS

The planned works to the water mains have now been cancelled due to all residents moving out of Bevin Court by March 2026. Our contractor is still carrying out regular testing and treatment, and will continue to monitor the cold water flow.

ONGOING WORKS

We know construction work can be disruptive, and we're continuing to do everything we can to keep this to a minimum.

Cladding removal has been completed from the ground floor to the third floor, with the removal continuing from the fourth floor upwards.

There may be some dust and noise while the cladding is removed, but all work will take place between 8am and 5pm, Monday to Friday.

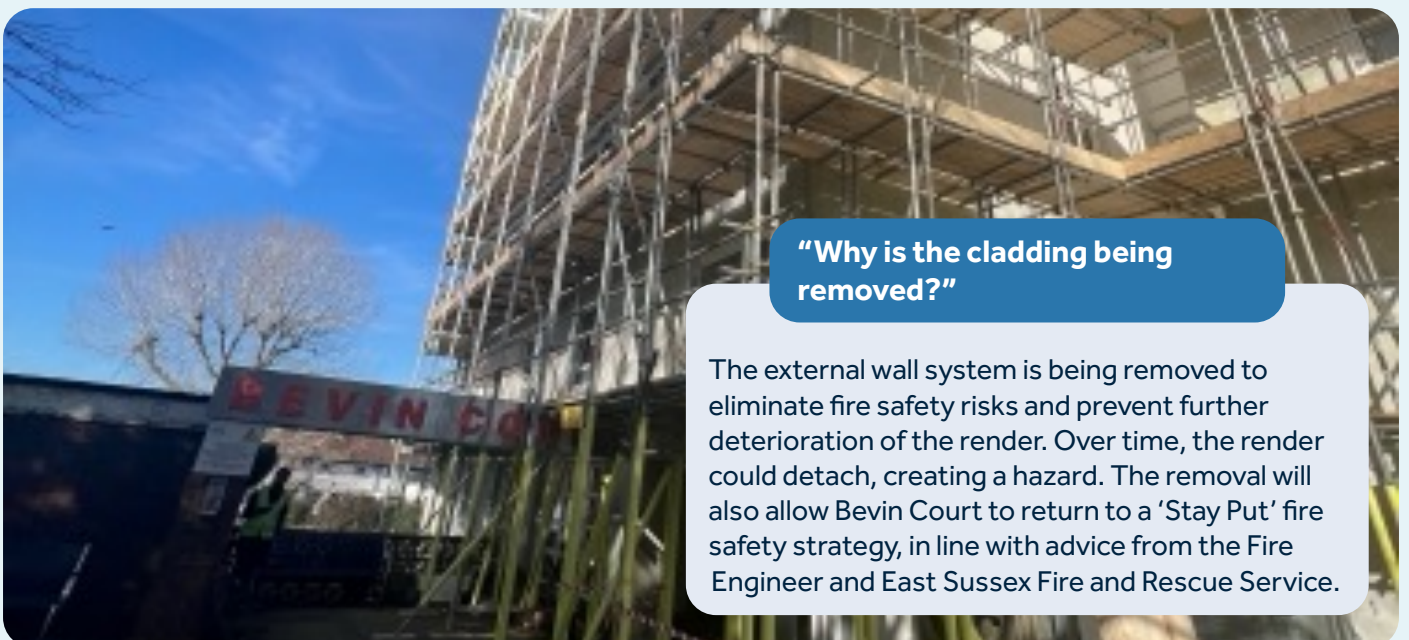
Hoist scaffolding has now been installed and the Haki staircase (the outside staircase to access scaffolding) is also being fitted.

To help keep everyone safe and maintain emergency access, the fenced-off parking area is being used for site containers, and the main communal car park is being used for welfare facilities.

A dedicated Resident Liaison Officer (RLO) remains based on-site if you've got any concerns, and we'll continue to hold monthly resident meetings to keep you updated. If you have any questions, please give us a call on **0800 121 60 60**. We expect work to complete by late August 2025.

"Why is the cladding being removed?"

The external wall system is being removed to eliminate fire safety risks and prevent further deterioration of the render. Over time, the render could detach, creating a hazard. The removal will also allow Bevin Court to return to a 'Stay Put' fire safety strategy, in line with advice from the Fire Engineer and East Sussex Fire and Rescue Service.



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FOUR COURTS ESTATE DAY

We'll be back at the Four Courts for a dedicated repairs day on **Wednesday 14 May**. Our teams will work alongside our contractors to complete as many outstanding repairs as possible.

We'll be surveying the buildings and estate to identify new communal repairs, but we encourage you to continue reporting any outstanding issues, whether inside your home or in shared areas.

In addition to repairs, we'll be providing skips for residents to dispose of unwanted items free of charge.



WE'RE SORRY FOR THE RECENT LIFT ISSUES

Our lift contractor, Jacksons, is now carrying out **weekly visits** to help spot and fix issues before they become a problem.

If a lift is out of service or develops a fault, please let us know straight away.

In an emergency – for example, if someone is stuck in a lift – press the alarm button. This will connect you directly to our lift contractors. You can also call us immediately on **0800 121 60 60**

We're sorry that some of you have experienced problems with the lift being out of service. We know how important a reliable lift is for your day-to-day life, and we're working to improve this.

We really appreciate your patience while we work to keep things running smoothly.



GETTING IN TOUCH

WE'RE HERE TO HELP

Do you have any further questions? We would encourage you to contact us if you've any concerns. We remain here to support you.

There are a number of ways you can reach us:

-  Please call us on **0800 121 60 60** and ask to speak to one of the Four Courts Team
-  We've a dedicated email address **four.courts@southernhousing.org.uk**
-  We've set up a dedicated web page where we'll be providing all the updates: **www.southernhousing.org.uk/fourcourts**



Scan the QR code to visit the web page.

Your next newsletter will be sent by **29 May**